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V1 of the VIMpay app

1.2

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Final

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Executive Summary

This document constitutes deliverable *D 1.1 V1 of the VIMpay app* of Work package 1 (WP1) of the VIMpay project.

While the deliverable itself is the first version of the demonstrator app of the VIMpay app, which can be downloaded online (c.f. [1]), this document describes the details of the implementation of the various functionalities and acts as a report on the application.

1 Scope of this deliverable

This deliverable describes the functionalities, User Interface and implementation of them for version 1 of the VIMpay app, the initial release.

The deliverable will first outline general architectural and design decisions of the implementation and then detail on the use cases as required.

2 Functionalities overview

The VIMpay App in version 1 combines existing functionalities of the petaFuel 123Banking and Prepaid MasterCard app. In short VIMpay provides a way to manage all your third party bank accounts and your petaFuel Prepaid MasterCards within a single application. All your bank accounts will be listed and revenues, standing orders or scheduled transactions of these are available as well. SEPA based transactions with your bank accounts are provided using the PIN/TAN security method.

VIMpay provides built in functionality for a petaFuel Prepaid MasterCard, you can manage your card details or replenish your card within seconds using the instant replenishment functionality.

The business requirements for version 1 have been defined in [2].

3 Programming details

3.1 Security

Securing the data of the users is the most important task for a banking application. VIMpay uses the highest security standards to achieve the best protection for the sensitive data.

3.1.1 App level security

The database, which is used to store customer data locally, is encrypted with a hybrid encryption method using **RSA** and **AES-256**. This allows fast AES-256 encryption for the specific entries in the database using a database encryption key. The database encryption key itself is encrypted with the RSA (2048 bit) private key (KEK). This RSA private key is again protected with the user PIN using **PBKDF2** (password based key derivation function 2) for key derivation and once more AES-256 as encryption method.

In order to protect the user data even more VIMpay checks if the user's smartphone is "rooted". Rooted means that user and other apps have access to the restricted system area. In this situation the app informs the user that his device will be classified as vulnerable and that he should not use VIMpay on this device. We still allow the usage of the application on rooted phones.

Please note: In an upcoming version of VIMpay the user will have the ability to use the App without a PIN. The private key (KEK) will then be stored securely on petaFuel server and will be transferred to the app when needed. The same authentication credentials of the VIMpay account are used for securing the data transfer. The benefit then is that background services are available like loading the revenues of configured bank accounts. This is not available in version 1.

3.1.2 Communication

All components in the VIMpay app are using the petaFuel Security Framework which provides several cryptographic methods. This also includes methods to establish secured network connections like HTTPS. The framework allows to specify a set of allowed servers by defining a keystore which contains all trusted certificates of them (Certificate Pinning).

Please note that the Security Framework does not implement its own cryptographic mechanisms but rather consolidates the existing standards to allow for an easier cross-platform use.

The REST communication is secured by HTTPS transport, using token and HMAC validation described in Deliverable 3.1 Architecture design for the VIMpay API [Message authentication] [3].

3.2 Architecture and engines

As any complex application VIMpay uses different components to implement different functionalities. In the context of this deliverable we call these components “engines”.

VIMpay uses existing engines from the petaFuel 123Banking and Prepaid MasterCard App as well as a new implemented engine for the open REST API leading to an application architecture as shown in Fig. 1.

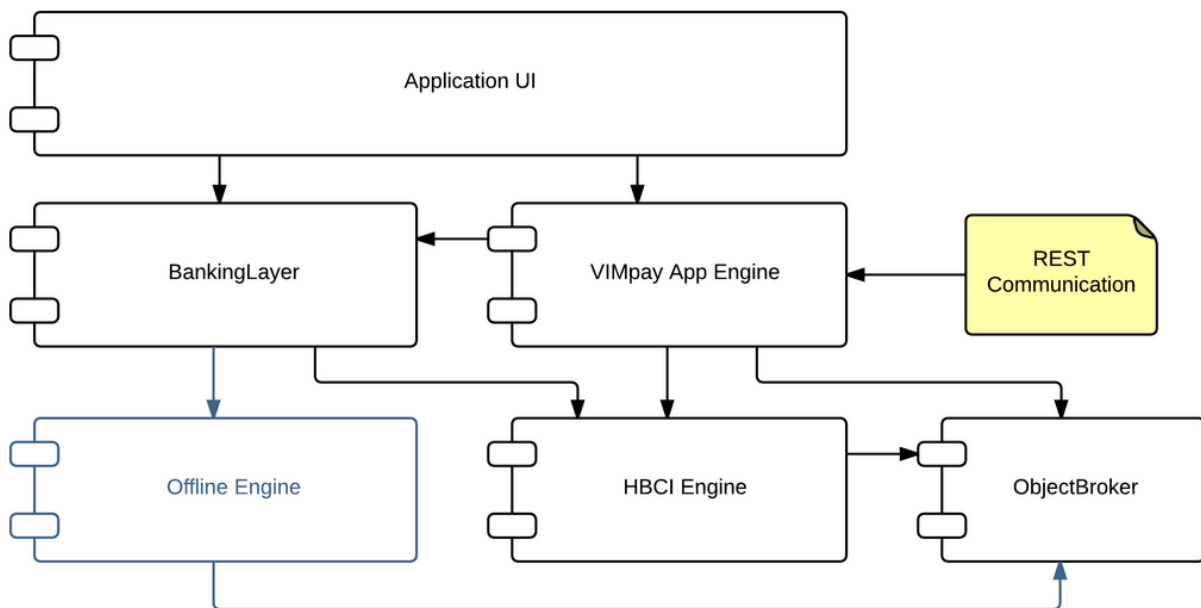


Figure 1 VIMpay app architecture

3.2.1 HBCI Engine

The HBCI Engine provides management for HBCI bank accounts. This includes login into bank accounts, list all your bank accounts and show detailed information like balance and revenues of them.

Creating new single SEPA transactions, scheduled transactions and standing orders are parts of the HBCI Engine, too. All on mobile phone available TAN methods iTAN, mobileTAN, photoTAN, opticalTAN and pushTAN for transactions are included.

3.2.2 Banking Layer

The BankingLayer covers banking engines like the HBCI Engine or a hypothetical Offline Engine which may be included in later releases. This helps to divide business from user interface logic.

In a future release of VIMpay a new ScreenScraping Engine will be implemented in order to support bank accounts without HBCI functionality.

3.2.3 VIMpay App Engine

The VIMpay App Engine manages the connection between the petaFuel VIMpay Backend and the VIMpay App. The VIMpay App Engine is implemented as a REST client using our internal pfREST-Client library.

3.2.4 ObjectBroker

All engines are using the ObjectBroker library which manages the persistent storage of the VIMpay App. The ObjectBroker also encrypts necessary fields in the database or creates an index for searching through the encrypted database.

4 Use case implementations

In Deliverable 5.1 ([2]) we have established the business requirements for version 1 of the VIMpay app. The following tables show the requirements relevant for the mobile app and their mapping to the responsible engine if applicable.

VIMpay Card Management & KYC	VIMpay App Engine	HBCI Engine
The app should provide an easy, simple and fast registration for Prepaid MasterCard, using eMail address or cell phone number. Following additional data is necessary: date of birth, reference account and address.	X	
The app should verify eMail address or cell phone number during registration.	X	
Because of safety reasons, the app should only allow SEPA online bank accounts for registration.	X	X
The app should create a VIMpay account, containing a virtual Prepaid-MasterCard, by registration.	X	X
The VIMpay Card shall be displayed visually. Card data needs to be viewed and can be used for online payments.	X	
The app should replenish the card directly with a certain amount by instant replenishment. The maximum amount of the VIMpay card is 300,- EUR.	X	X
The VIMpay account shall allow access to see the card data from multiple devices.	X	
With the app it is possible to change personal data and deactivate the VIMpay account.	X	
The app should communicate with the backend, using an API.	X	

Security	
The app should encrypt all data to protect from unauthorized access.	Hybrid RSA (2048 bit) and AES-256 are used and provided by the petaFuel SecurityFramework.
The app should give the opportunity to define a PIN to protect from unauthorized access.	An App PIN is necessary for V1 of the App.
The app may be lock on inactivity.	This is done in the UI itself. The user is able to change the display timeout in the settings.

Account Setup	
The app should give an overview of all online banks.	During third party account login a list of all bank accounts is shown. That list is integrated in the app.

The app shall offer a simple and easy way log into an online bank account.	The HBCI login data is used, usually an User-ID and a password.
The app may give support in case of problems.	The user is able to contact our support or his bank. The contact data of his bank is shown in the app.

Account Overview	
The app should display all accounts.	The app receives all third party bank accounts using the HBCI protocol and displays them in a list.
The app should display the revenues of an account.	The app receives all revenues of a bank account using the HBCI protocol and displays them in a list.
The app should display the details of a revenue.	The app shows all received details of a revenue in a separate view.
The app shall offer a possibility to search all revenues.	The app allows the user to search for revenues by keywords.
The app may offer a possibility to filter revenues.	The app allows the user to filter his revenues.
The app may support the export of revenues.	The app allows the user to export specific revenues as a PDF.
The app shall support the management of terminated transactions and standing orders.	The user is able to see and delete all his scheduled transactions and standing orders.

Transactions	
The app should offer a SEPA transaction.	This is available for third party bank accounts using HBCI.
The app shall offer a shortlist of recipients to choose from.	There is a list shown with already parsed recipients of HBCI revenues.
The app should be able to create terminated transactions and standing orders.	It is possible to create new scheduled transactions and standing orders using HBCI.

4.1 Use case 1: Third party account registration

To log in a third party bank account the user needs to navigate to the account setup. The user has to choose the correct bank shown in the HBCI bank list.

By selecting a bank of the list the App communicates with the HBCI bank server to receive necessary information in order to log in, this is done using the existing HBCI Engine of petaFuel's 123Banking App.

If there is no entry for a specific bank in the list that bank actually doesn't support the HBCI protocol.

After choosing a supported bank the user has to enter his bank account login data, in most cases a User-ID and PIN.

The entered data is now transferred to the HBCI server to receive all bank account information. If the server responds with an error it is shown and the user is able to correct the entered login data.

If everything works fine the bank account is now successfully setup.

4.2 Use case 2: Third party account management

The user is able to manage all the furnished bank accounts in the settings of the VIMpay app.

Change login information, password, bank account alias or order of the accounts.

If there is no interest in managing an account any longer, the user is able to delete it. All of these functionalities are implemented in the HBCI Engine.

4.3 Use case 3: Third party account SEPA payment

VIMpay allows to execute SEPA based bank transactions using all possible TAN methods for mobile phones. This includes iTAN, mobile or SMS TAN, opticalTAN, photoTAN or pushTAN.

To create a new transaction the user has to navigate to the transfer page. Now the user has to choose a possible bank account which will be used for the next transaction or if there is only one account capable of sending SEPA based transactions that account is used and the user will be directly forwarded to the next page.

The user has to enter the recipient data, usually the name, IBAN and BIC, or choose the data of a list of recipient generated based on the revenue data.

In the next step the user has to fill in the amount and purpose for the transaction.

If the user wants to create a single based transaction the already entered data is sufficient.

Optionally the user is able to create a new standing order or a scheduled transaction by selecting the desired option.

4.4 Use case 4: The user can register for a VIMpay Basic card

In order to register a new VIMpay Basic card the user has to enter some information about himself, this includes his date of birth, email address or phone number and a password for the VIMpay account. The user also needs a furnished bank account to proceed, which is used to provide the name and IBAN.

To complete the registration the user have to accept the terms and conditions and confirm the registration by either entering the activation code sent to your mobile phone or clicking the activation link in the email. If the user wants to use his registered card, he have to enter his address.

The registration is sent to the VIMpay Backend using the VIMpay App engine.

4.5 Use case 5: The user can see his card details in the app

All necessary card information is shown in the Internet view. This includes all the needed data to use the card for online payment like the credit card number, CVC, cardholder name and expiration date. The VIMpay app receives the information from our server.

4.6 Use case 6: The user will replenish his VIMpay Card

In order to use the VIMpay card the user needs to replenish it. This process is called instant replenishment and will be executed in the VIMpay backend triggered by a REST call.

To execute an instant replenishment some preconditions have to be fulfilled.

1. a registered VIMpay card is necessary
2. the maximum amount of instant replenishments per day has not been reached (one per day using VIMpay basic)
3. the daily amount must be sufficient (15€ per day using VIMpay basic)
4. the reference bank account of the VIMpay card must be setup

Now the user is able to initialize an instant replenishment, during that the App loads the maximum replenishment amount for the next execution. The user has now the option to replenish his card with an amount up to the maximum.

After entering the desired amount the app requests a new instant replenishment using the VIMpay App engine and receives an approval code which will be used for security reasons.

The approval code, the amount and the recipient data are filled in the SEPA transaction which will be executed using the reference account of the VIMpay card. The SEPA transaction is executed using the HBCI Engine.

After the SEPA transaction is finished the HBCI protocol is sent to the VIMpay Backend using the VIMpay App Engine in order to perform security checks and if all checks are passed the VIMpay card is replenished instantly with the selected amount.

If an error occurred the card won't be replenished and the amount will be credited when the normal SEPA transaction has been booked.

5 Implementation of functionalities

5.1 Non-Card based Payments

The whole bank account management is covered by the HBCI Engine. The Engine is implemented compatible to the HBCI 2.2 and 3.0 protocol version. The protocol is server-client based and the communication is initialized by the client and the server respond to the messages. Each message is divided in groups called "Segments". A Segment defines one specific part of the message, like header or trailer. Most Segments describe actions to receive information of your bank accounts like the actual balance or revenues. There are also Segments to create new transactions and these have to be confirmed by a TAN.

The communication is secured by using HTTPS and PIN/TAN.

We are aware of the fact that HBCI is a Germany-specific protocol. However, our application design allows to plug in new banking engines as required for other countries.

5.2 Card based functionalities

The VIMpay App Engine is implemented compatible to the petaFuel API and acts as REST client. The communication is secured by using HTTPS and client authentication. All client request parameter are transmitted as x-www-form-urlencoded and the server responds with JSON format.

In the following table all available API methods as used in the app are listed.

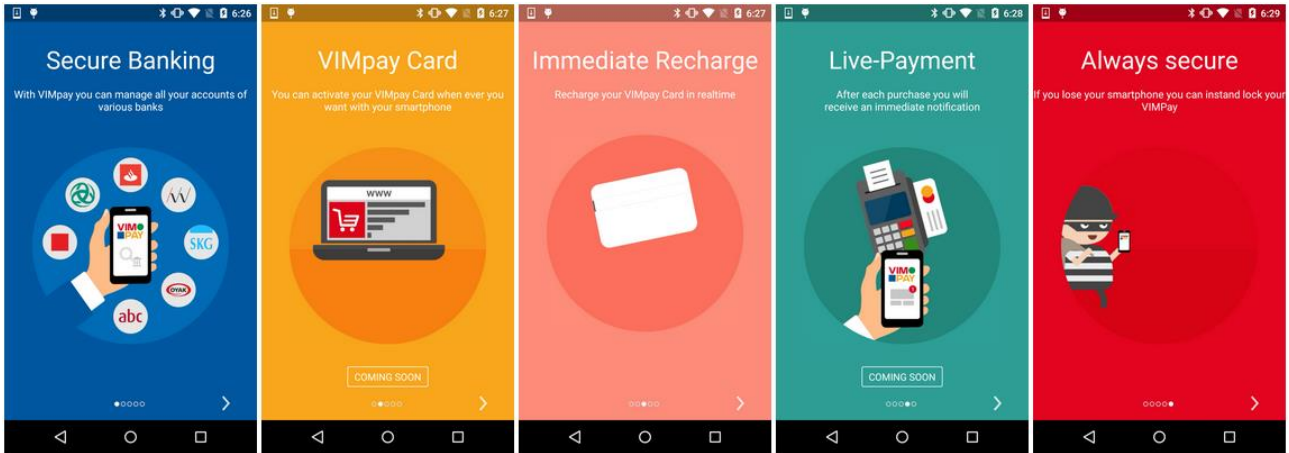
Method	Function	Access
/card/canceled	Checks if a card is canceled	Restricted
/cardclosure/	Cancel a card	Restricted
/cardclosure/reasons	Get all reasons for cancelling a card	Public
/confirmation/resend/{type}	Resend the confirmation SMS code or the confirmation email	Restricted
/confirmation/{type}	Confirm a pending registration	Restricted
/instantreplenishment/maxamount	Get the maximum amount for the next instant replenishment	Restricted and secured (HMAC)
/instantreplenishment/request	Begin a new instant replenishment by requesting an approval code	Restricted and secured (HMAC)
/instantreplenishment/send	Finish a previously started instant replenishment	Restricted and secured (HMAC)
/user/address	Get or change the current address data of the user	Restricted
/user/changepassword	Change the current VIMpay account password	Restricted
/user/login	Receive access to the restricted methods by logging in to your VIMpay account	Public
/user/{email}/dsnames	Get dsnames for a given email address	Public
/user/registerreferenceaccount	Register a new VIMpay card	Public
/user/active	Check the activation status of a user account	Restricted
/user/escortstatus	Check the escort status of a VIMpay card	restricted

6 User interface

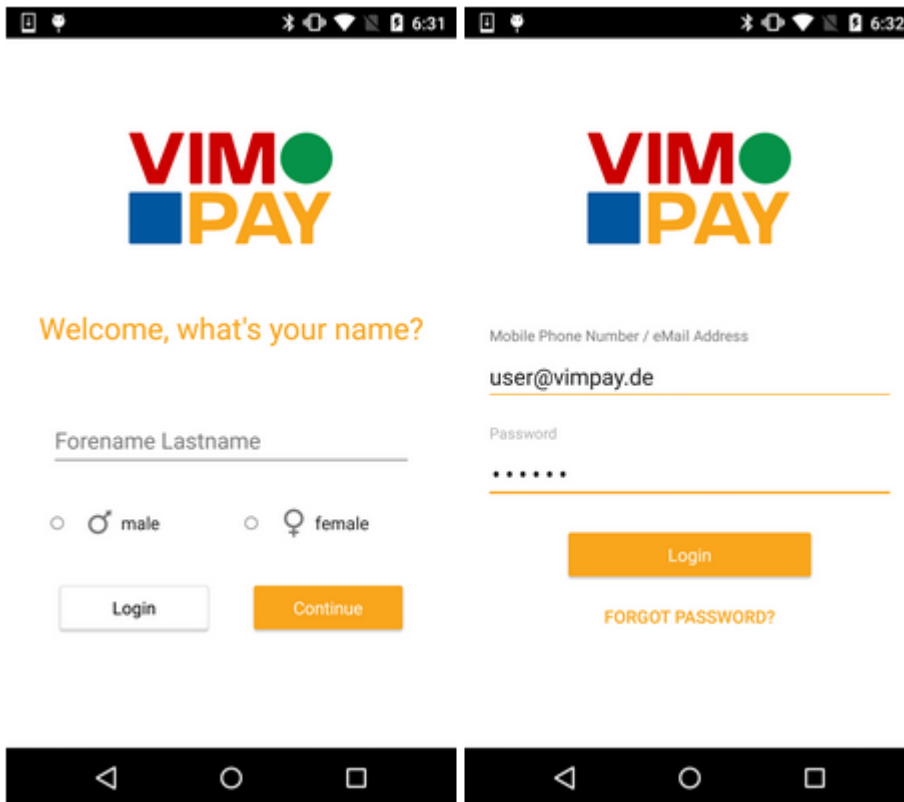
Please note: The screens shown are design samples taken from an earlier development version of the app and are intended to show the workflows. Please ignore any typos.

6.1 Slideshow and first launch

The slideshow contains five short video clips and shows an introduction to the user about the current and upcoming features in the app. It is possible to swipe between the pages.



After the slideshow the user have to enter his name for later use. Existing users can directly switch to the login page via the login button. At the login page the user have to enter his credentials.



6.2 VIMpay Board

This is the main entry point of the app and shows the main functionality of VIMpay. The App contains a navigation slide bar, called navigation drawer, which can be used in most parts of the app. Using the navigation drawer is an easy way to change between pages anywhere in the app.

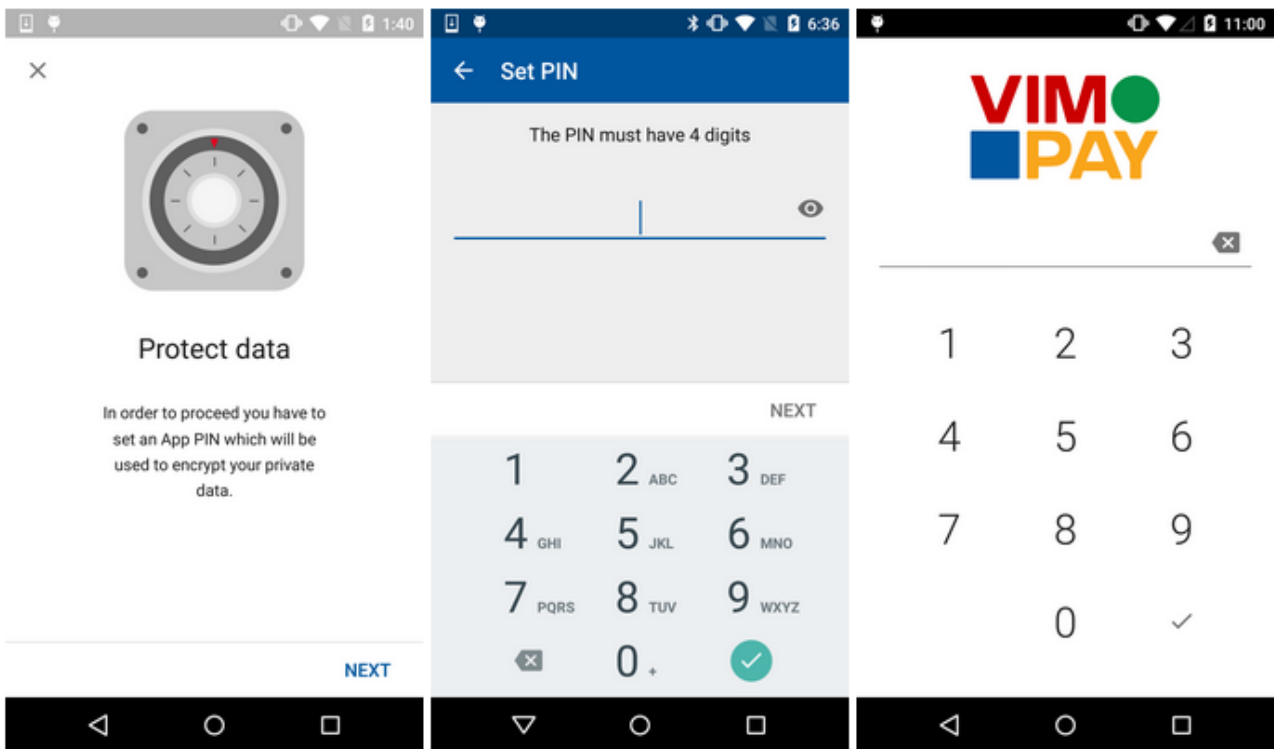


Title / navigation	Function
CASH	In upcoming version
INTERNET / Show Card	Navigates either to the registration if no VIMpay account is setup, or the card data overview page where the user can see his credit card number etc.
TERMINAL	In upcoming version
TRANSFER / Transaction	Navigates to the initialization of SEPA based bank account transactions
PAY	Navigates to wizard based SEPA bank account transfers (example: pay bills)
CHARGE	In upcoming version
BANKING / Show Accounts	Navigates to the bank account overview, this includes also the VIMpay cards
BRO / Banking Bro	In upcoming version

-/ Show revenues	Navigates to the revenues of the VIMpay card
-/ Charge/Replenish VIMpay Card	Navigates to the VIMpay Card replenishing page
-/ Settings	Navigates to the app settings

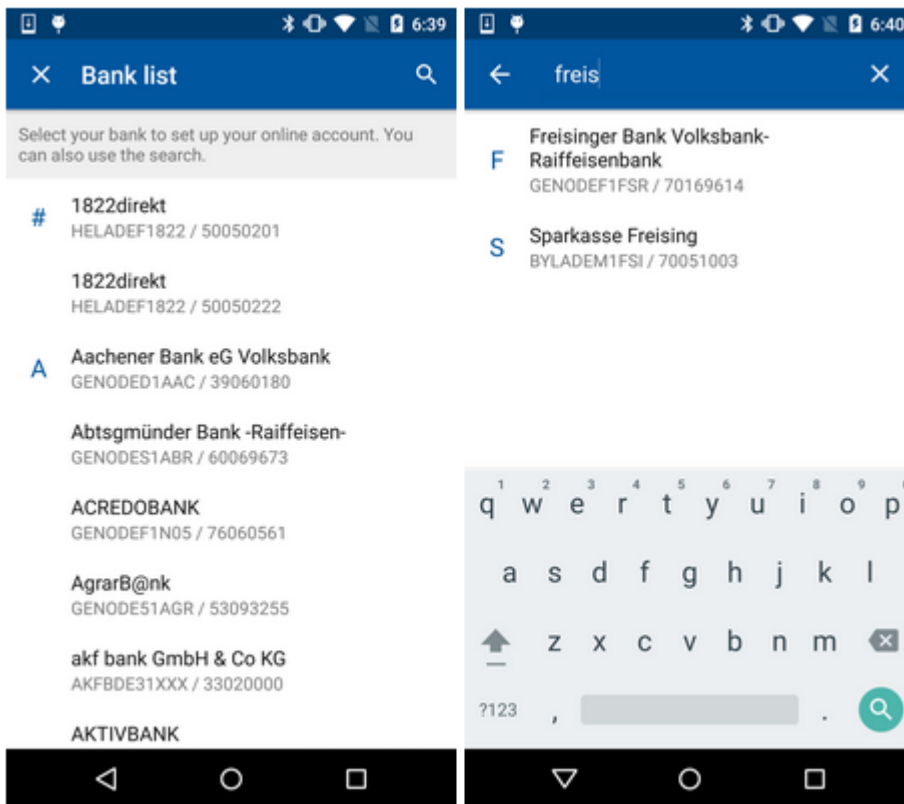
6.3 App PIN / Unlock

The user have to enter an app PIN to protect his data. The PIN is used to encrypt the sensitive data of the user. In order to use the app the user have to unlock it with the same PIN.

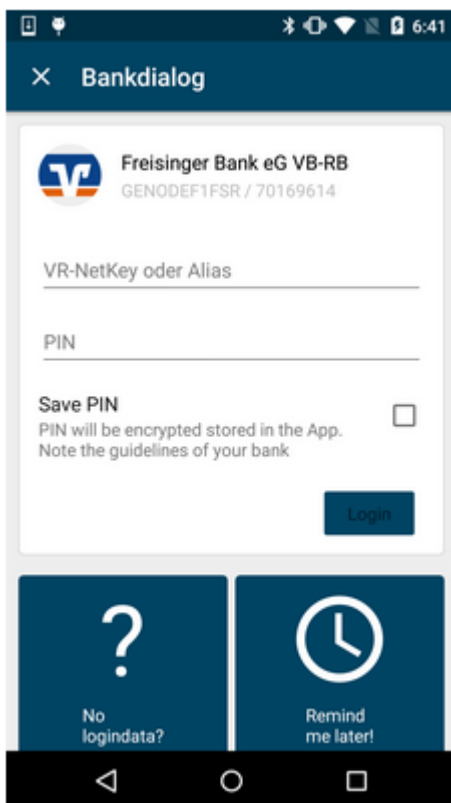


6.4 Banking

The first time the user enters Banking he is required to enter his bank account information in order to use the banking functionality of VIMpay.

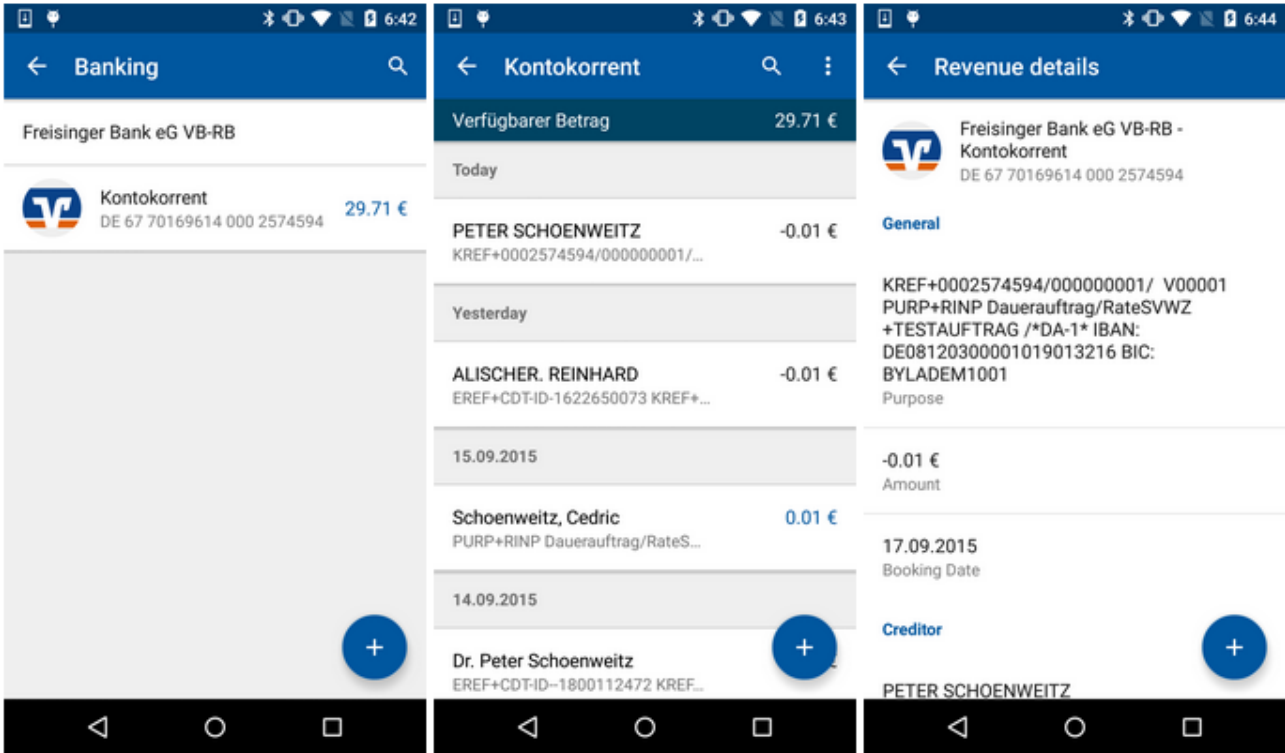


After selecting the bank at the filtered or standard bank list the user switches to the bank account information input screen.

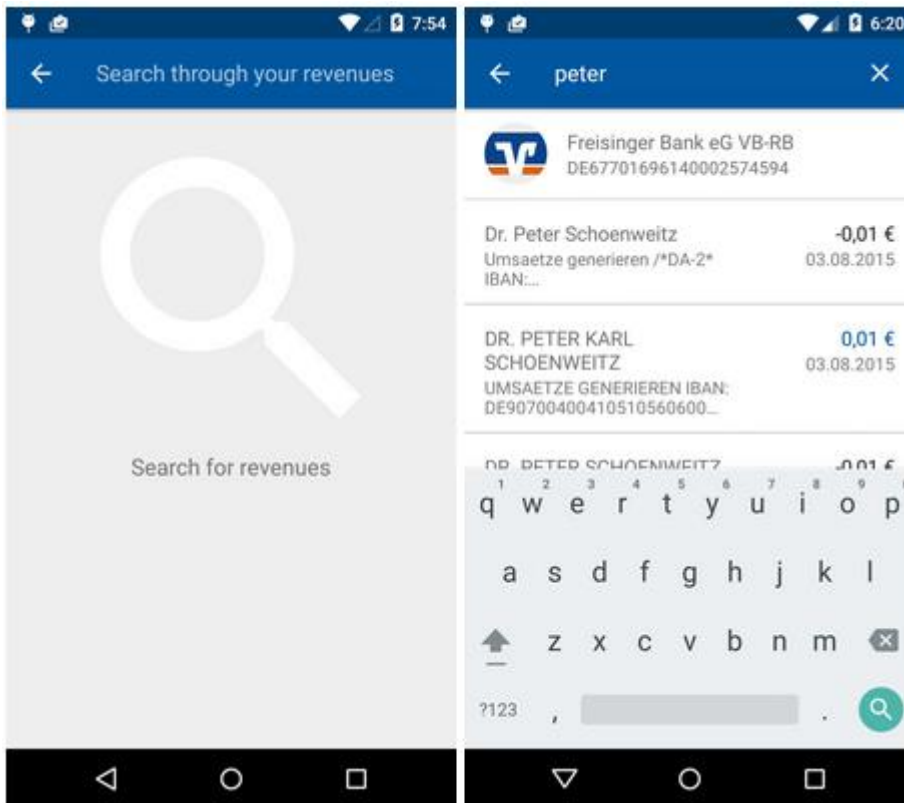


When bank accounts are available the account list is shown. The user can see his revenues of the specific account by touching it.

The overview shows a list of revenues sorted by date. In the list you see the amount of the transaction as well as the issuer and the purpose. The user can see even more details about a specific revenue by selecting it.

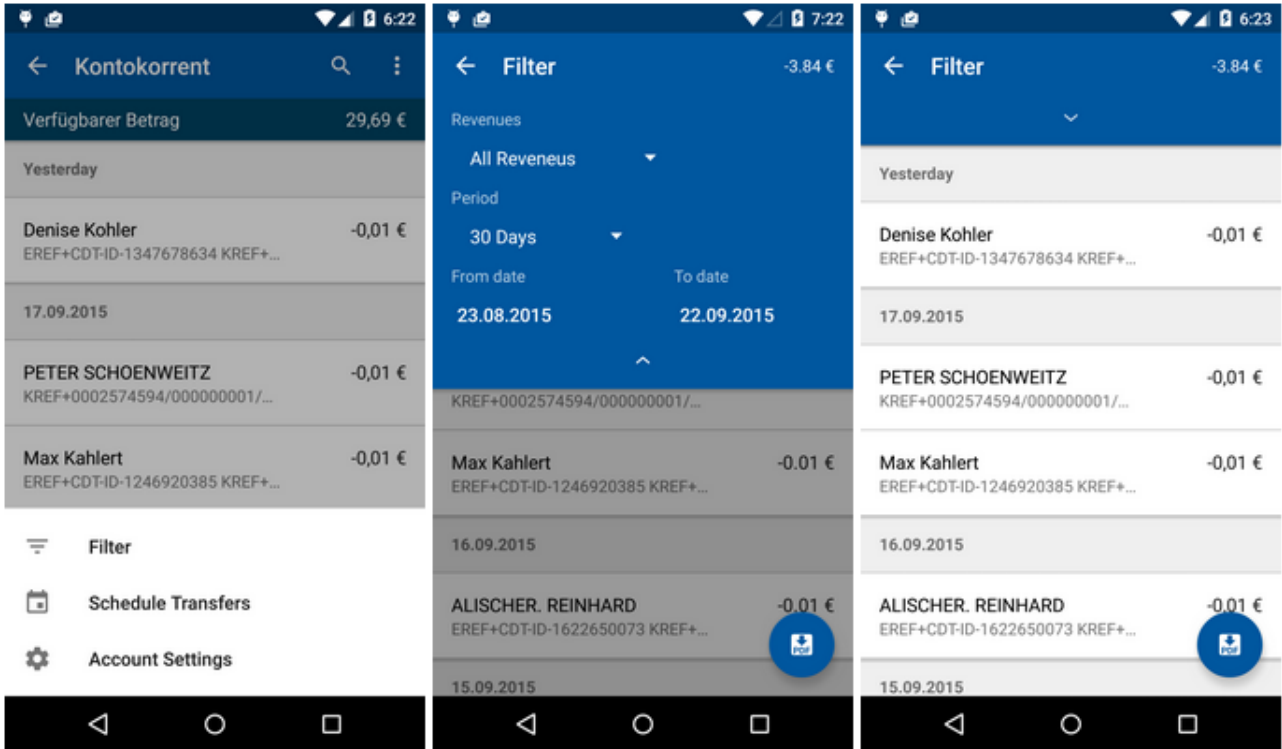


You can search through your revenues by typing the magnifier icon.

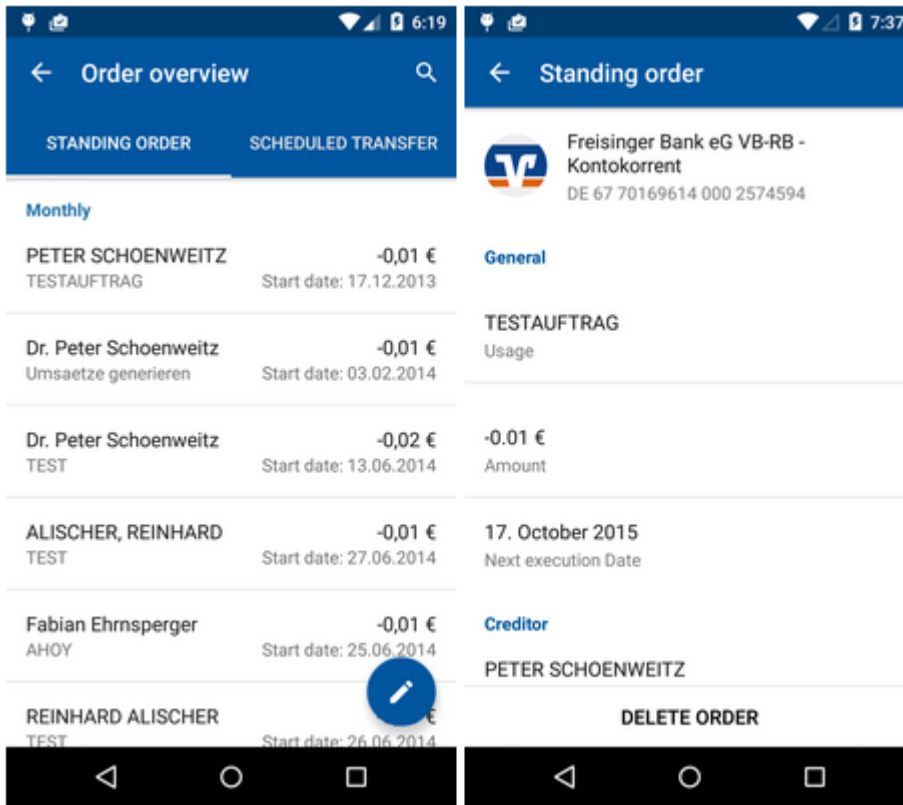


By touching the right item in the top bar of the revenue overview it is possible to open a bottom sheet. The bottom sheet provides three different actions Filter, Schedule Transfers and Account Settings. The Account Settings are covered in the settings section.

In the Filter page you are able to filter revenues by a specific period and type. The button at the right bottom allows you to export your filtered revenues to a PDF file.



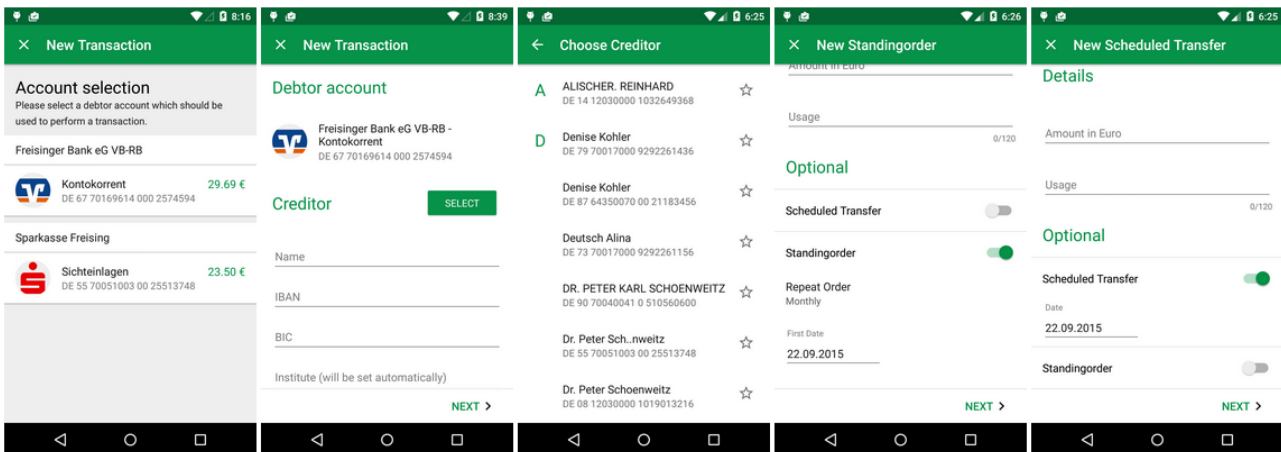
In the Schedule Transfers page you see an overview of your standing orders and scheduled transfers. When you select a specific standing order or scheduled transfer you see more details like next execution date.



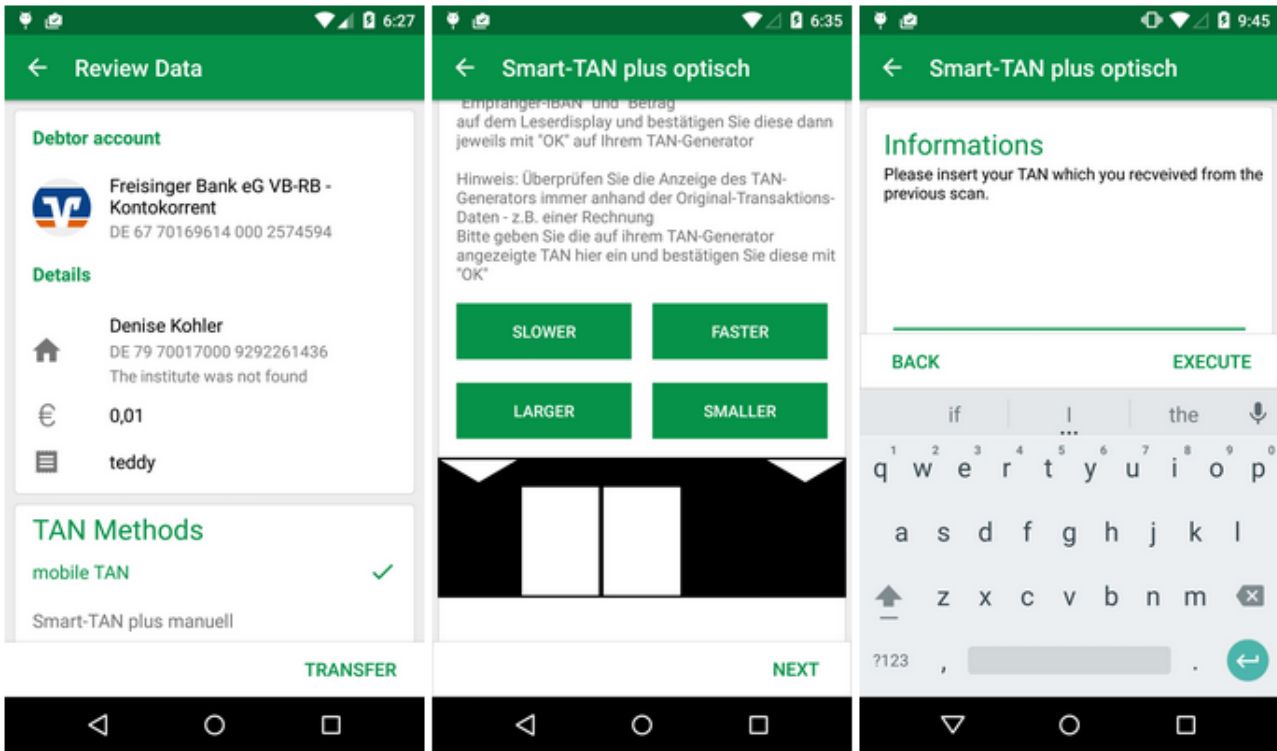
6.5 Banking Transactions

When starting a new SEPA transaction you can choose the debtor account you want to use for the next transaction.

In the transaction mask you can select a recipient based on your revenue data. You are also able to create standing orders and scheduled bank transfers.



After entering all the data you see a review page where you also can choose your TAN methods. The next screen shows the TAN info/generating page. In the following page you have to enter your TAN for the specific transaction.

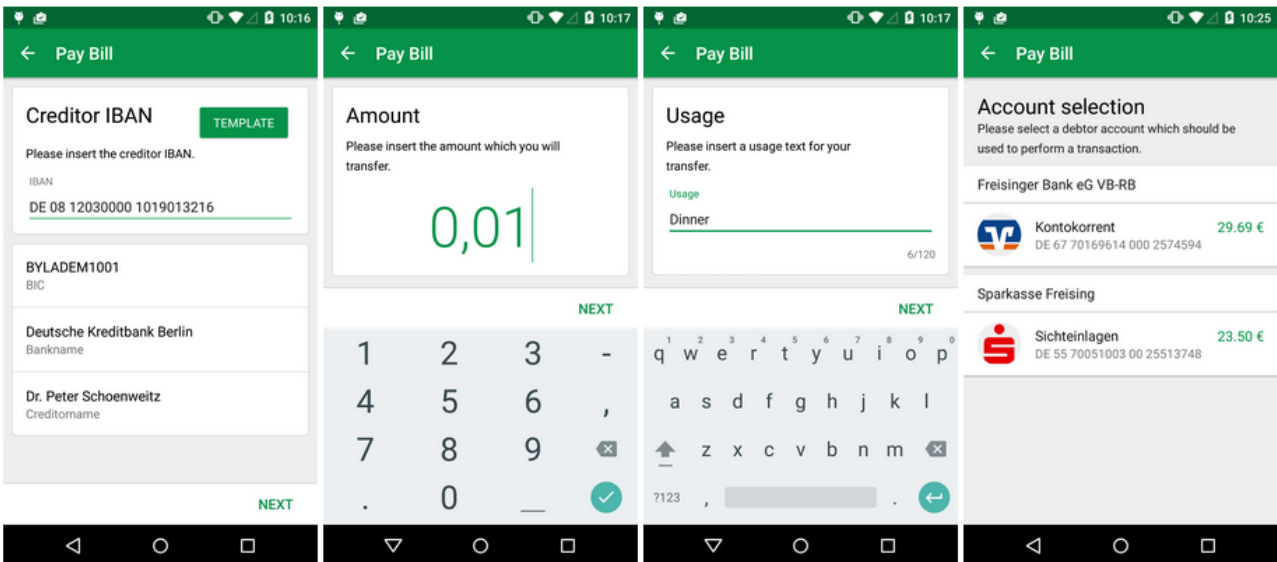


6.6 Pay

Pay is a wizard based bank account transaction and helps the user to proceed step by step.

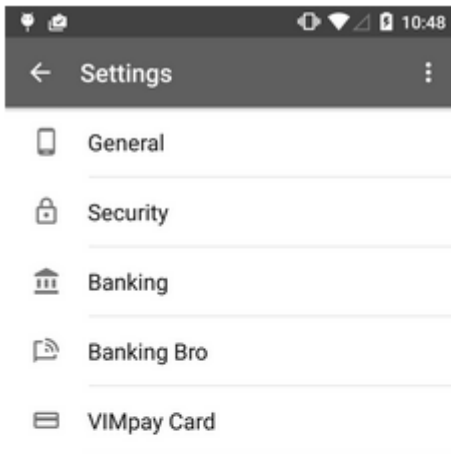
In the first screen you can either choose a recipient from your revenues or enter the IBAN directly. After that you have to enter the amount. In the next page you can provide a usage (purpose) for this transaction.

When all the data is entered you have to choose the debtor account. This is the last page of the wizard which is followed by the normal transaction review data screen.



6.7 Settings

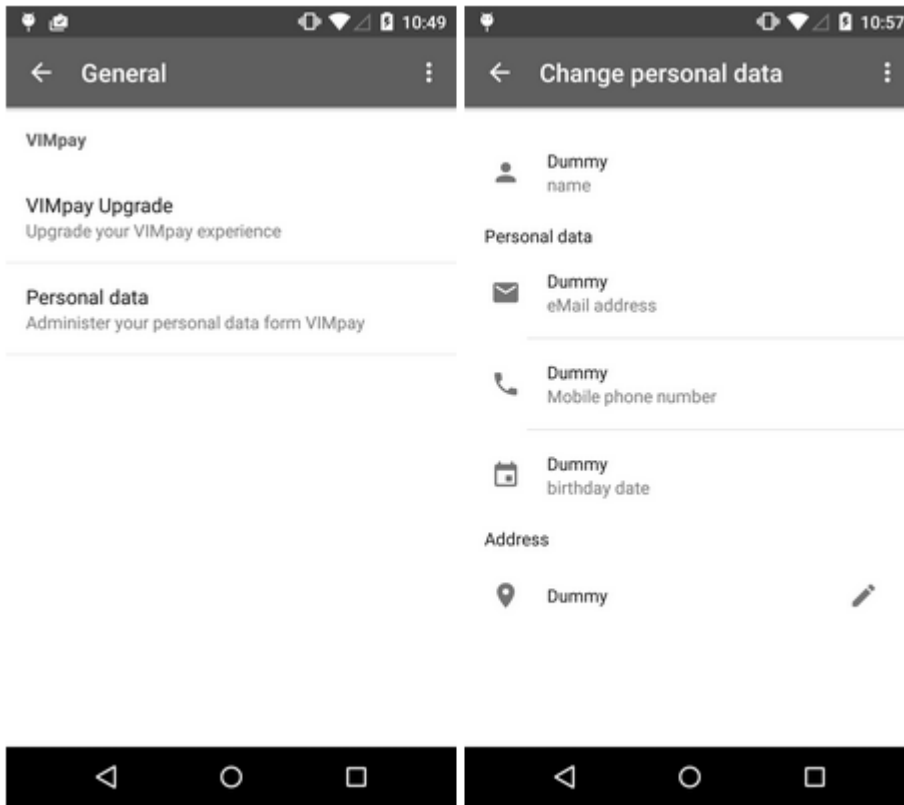
The main settings page shows an overview for several categories.



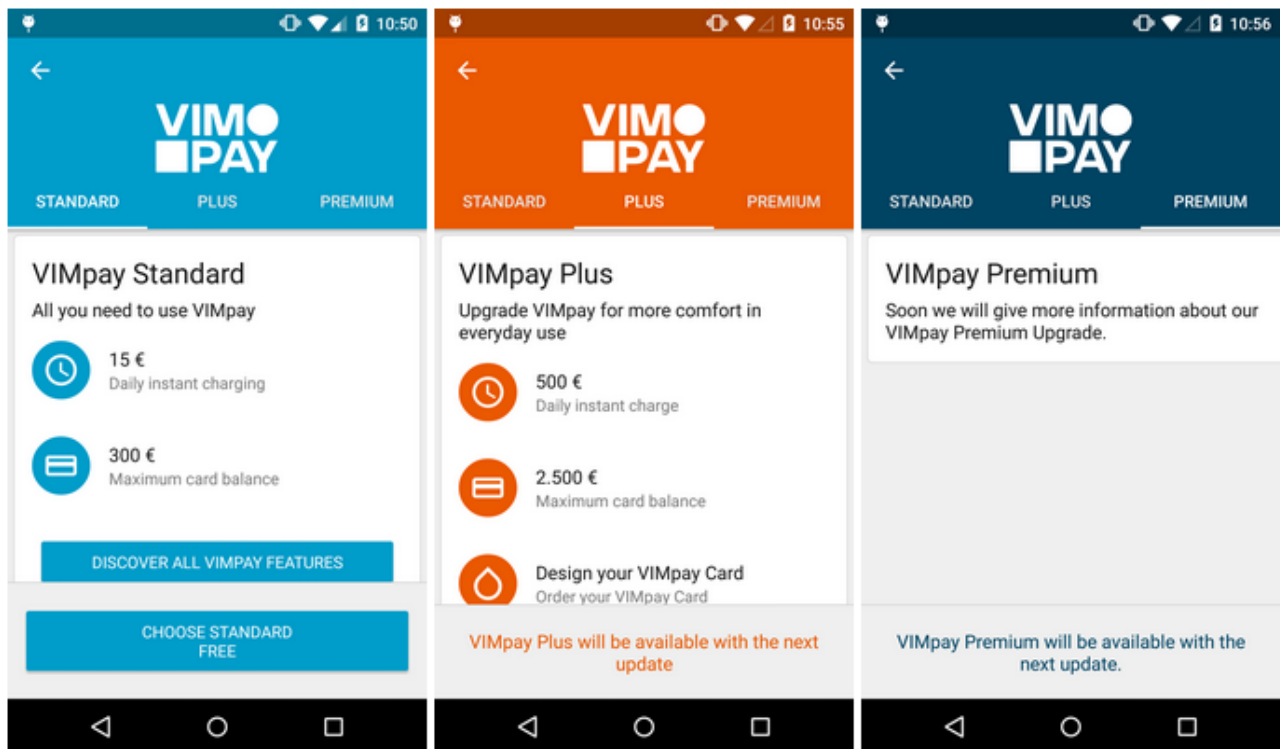
Category	function
General	Navigates to the general settings overview
Security	Navigates to the security settings overview
Banking	Navigates tot the banking settings overview
Banking Bro	Placeholder
VIMpay Card	placeholder

6.7.1 General

On this page you can navigate to the VIMpay Upgrade or Personal data section. The Change personal data page allows you to change several fields of your VIMpay account.

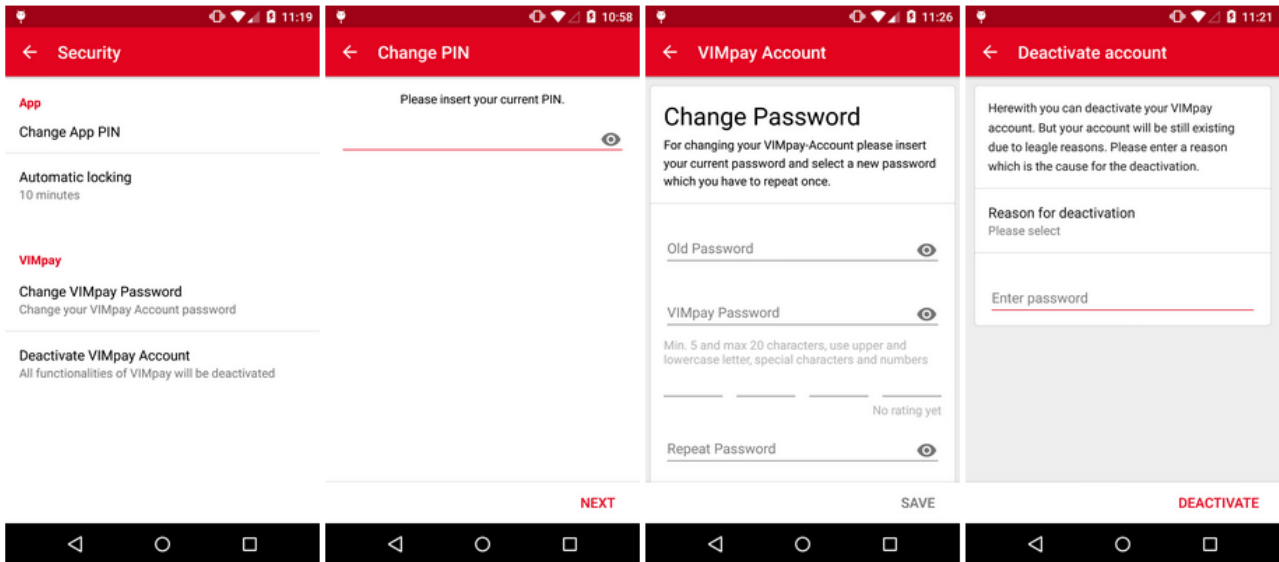


The VIMpay Upgrade page provides three tabs, Standard, Plus and Premium. Each tab shows the features of the selected version.



6.7.2 Security

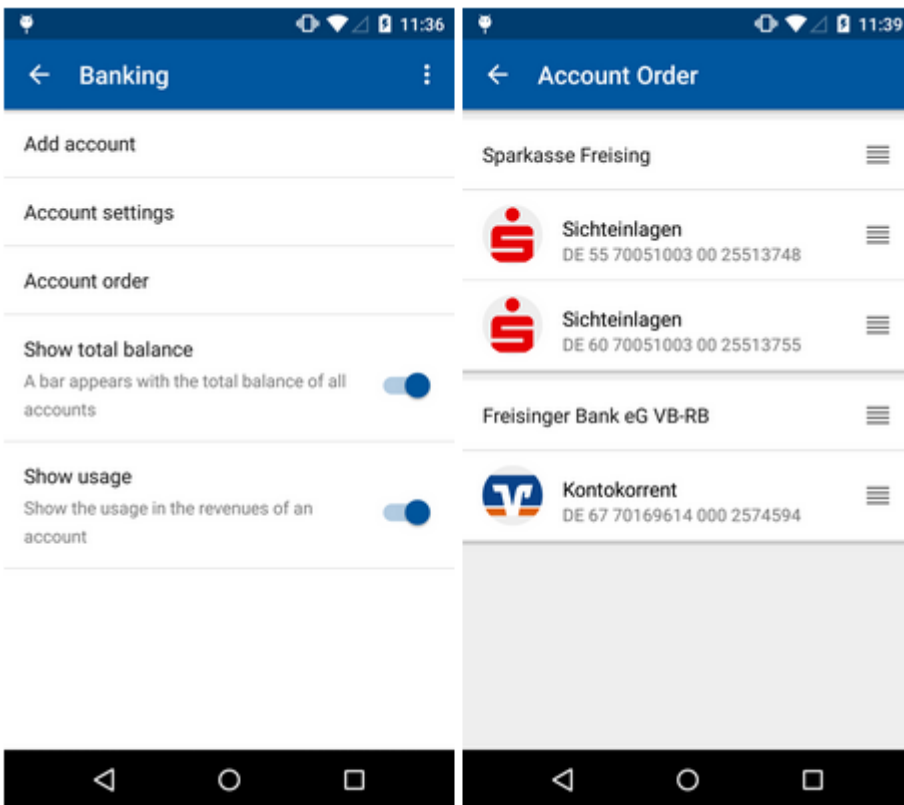
On this page you can navigate to the Change App PIN, Change VIMpay Password or Deactivate VIMpay Account section.



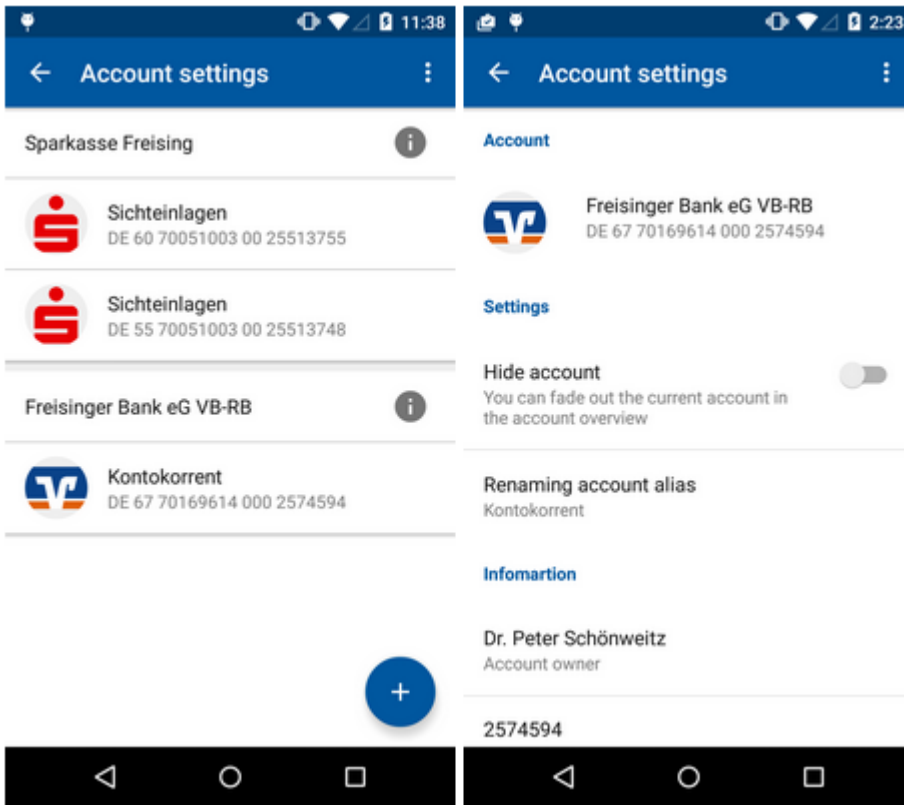
6.7.3 Banking

On this page you can navigate to the Bank Account settings and Account order section. You are able to add a new banking account with Add account. It is also possible to hide the total balance or the usages of revenues in the list.

In the account order page you can manage the order of your accounts shown in the Banking overview page.



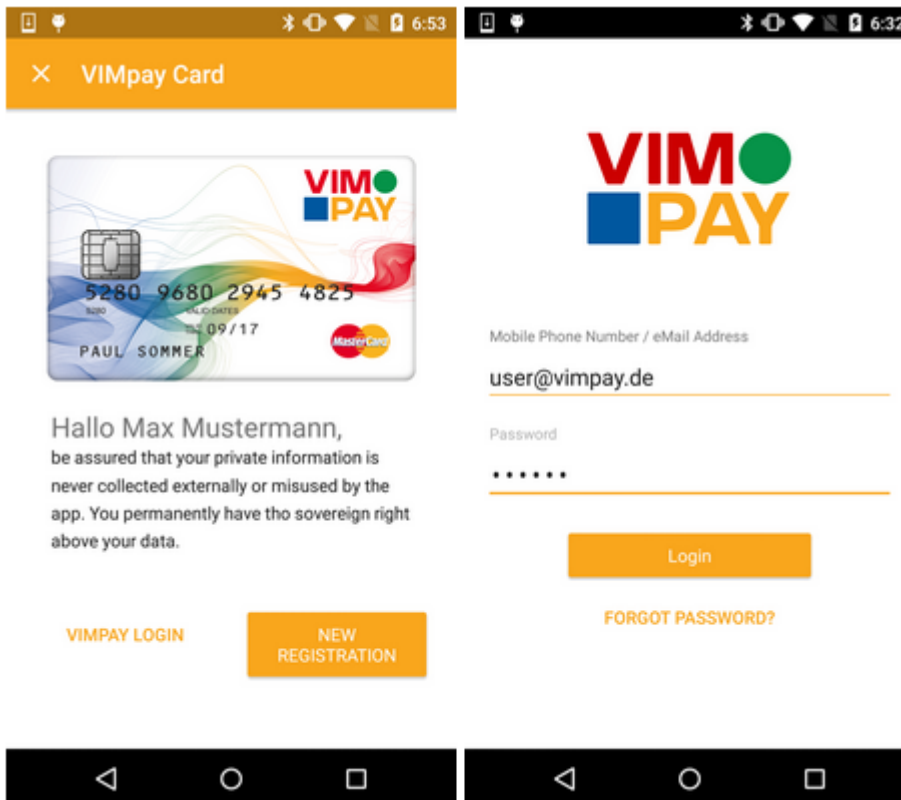
In the account settings a list of your bank accounts is shown. By selecting one the bank account details and other options, like hide account, are shown.



6.8 VIMpay Card Registration

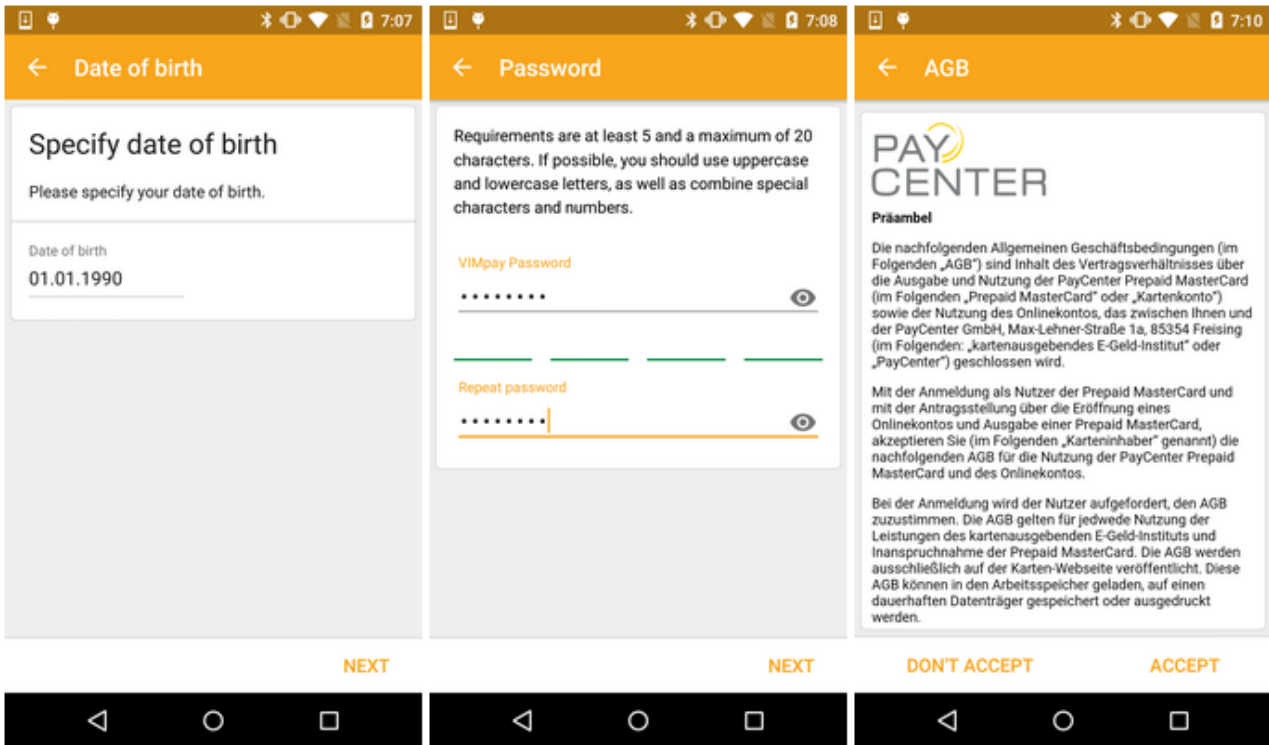
When you enter INTERNET or Show Card and no account is setup you see the VIMpay Card page, where you can either login or register a new VIMpay Card.

Login page is exactly the same as shown in first launch.



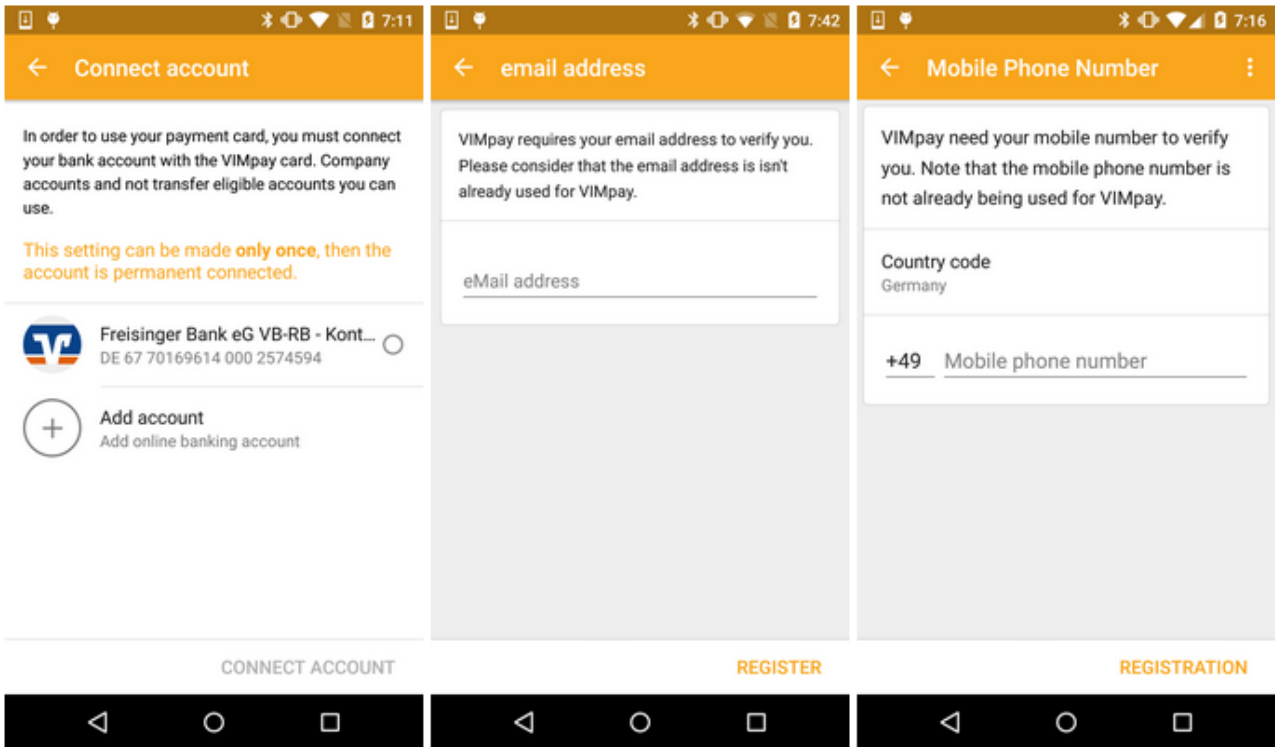
The following screens shows the registration of a new VIMpay Card. The registration is wizard based, the first step asks for your date of birth, followed by setting your VIMpay account password.

In the next screen the terms and conditions of the PayCenter GmbH for the card agreement are shown and the user have to accept them to proceed.



The following screen shows all your configured bank accounts and provides a way to add a new one if the user wants to use other accounts for the registration

For the registration of a new VIMpay card the user needs a bank account where FinTS / HBCI is available. The next step is entering your eMail address for non-cellular devices or mobile phone number for cellular devices.

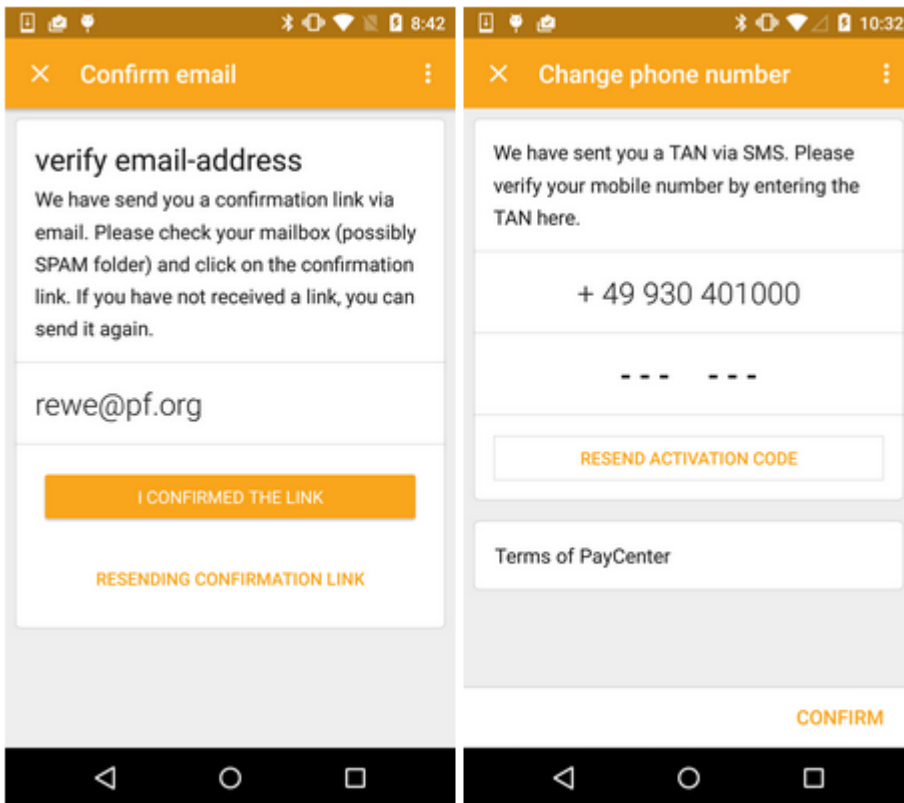


CONNECT ACCOUNT

REGISTER

REGISTRATION

When the registration was successful you have to confirm either the link in the eMail or enter the activation code sent to the user by SMS. It is possible to resend both the activation link and the code.

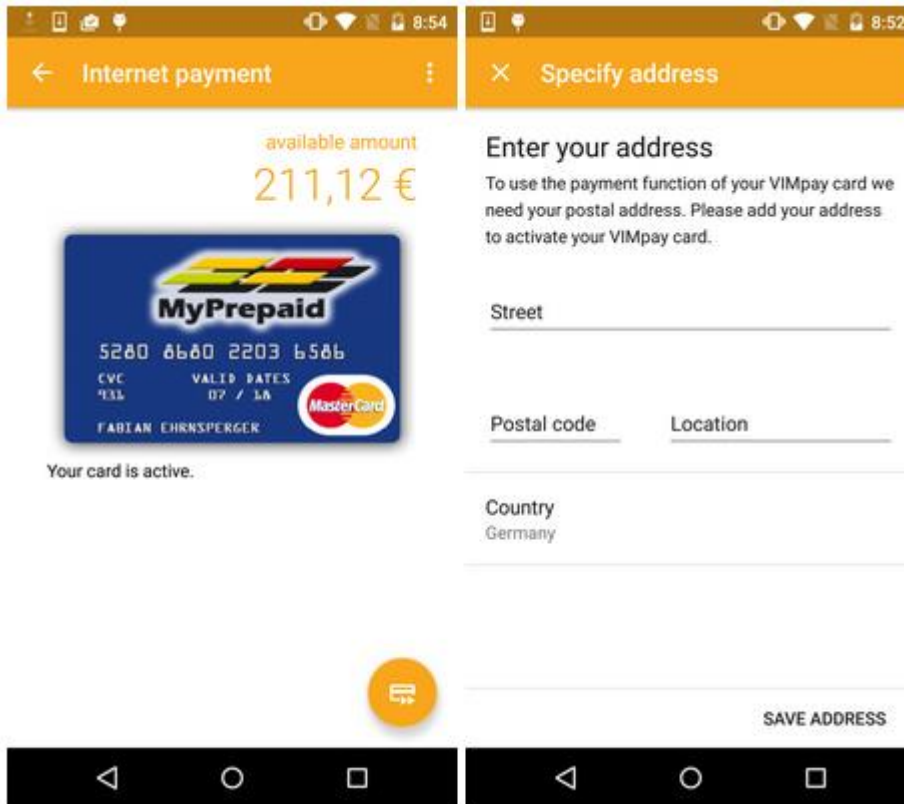


6.9 Internet / Show card

This page shows you a picture of your VIMpay Card. On the picture you see all the data of your credit card the user needs to pay in online shops.

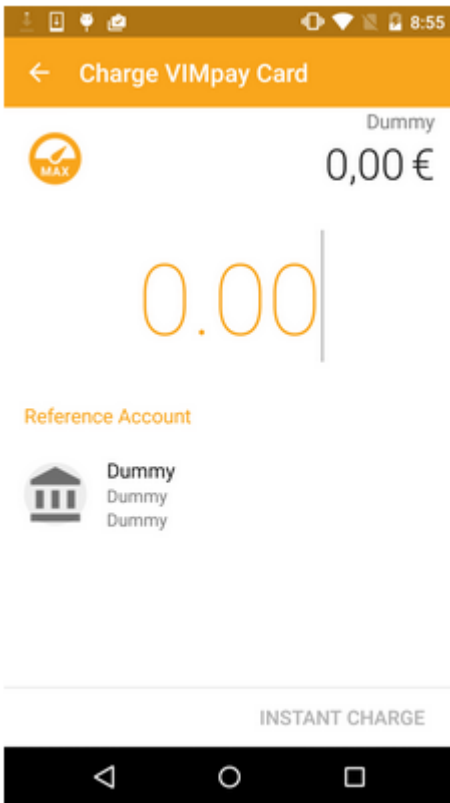
The current balance of your card is also shown. The right bottom button navigates to the Replenish VIMpay Card page.

When first entering this page after a registration of a new card a where the user have to enter his address data, this is necessary to activate the card for payments.



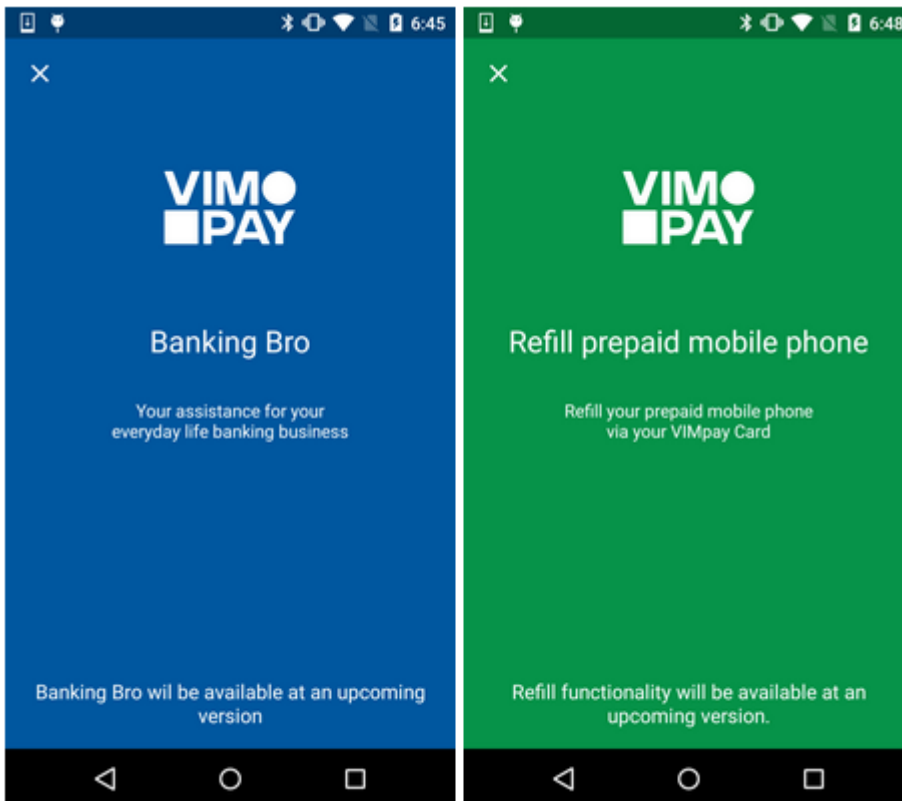
6.10 Replenish VIMpay Card

On this page the user is able to replenish his VIMpay Card via a SEPA transfer of his reference account.



6.11 Placeholder

The placeholder pages comes with a description of the feature that will be added in an upcoming version of VIMpay.



7 Availability

7.1 Android

On 05.10.2015 a closed beta program has been started for the VIMpay App on Google Play for the Android system. The closed beta program can only be joined by an invitation to the Google+ Group called 'VIMpay-BETA community'. After been added to the above mentioned Google+ Group the person is able to register as a tester which will grant him access to the VIMpay App on Google Play. The download and update will then be managed by the Google Play App as regular on Android powered devices.

Available on Google Play (Closed Beta)

<https://play.google.com/store/apps/details?id=net.petafuel.mobile.vimpay&ah=trIxUns4btC3AqPV9UxyCbDyxcs&hl=de>

7.2 iOS

The iOS version of V1 is still under development and beta access is available upon request.

8 References

- [1 petafuel GmbH, "VIMpay App on Android Playstore (closed beta)," [Online]. Available:
] <https://play.google.com/store/apps/details?id=net.petafuel.mobile.vimpay&ah=trIxUns4btC3AqPV9UxyCbDyxcs&hl=de>.

- [2 petafuel GmbH, "D 5.1. Business requirements for Version 1 of the VIMpay app," 2015.
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- [3 petafuel GmbH, "D 3.1 Architecture of the VIMpay API," 2015.
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